



# Green Bay Water Utility

631 S. ADAMS - P.O. BOX 1210  
Green Bay, WI 54305-1210

920-448-3480  
FAX 920-448-3486

March 7, 2016

Dear Green Bay Water Utility Customer,

**Your property is among the approximately 1,750 in the city of Green Bay with lead water service lines.** With recent national attention focused on reported cases of lead in drinking water in other cities, we want to assure you that Green Bay Water Utility is actively working to remove all lead water service lines as part of our long-term lead abatement program. *But we need your help.*

**In order to determine the best way to replace *your* lead service, we would like to arrange for a Green Bay Water Utility technician to check the water service in your home for any lead material.** There will be no charge for this visit. By inspecting where your water pipe connects to our meter in your basement, we will be able to tell whether lead water lines exist between our line and your service to the house.

**Please contact the Green Bay Water Utility at 920-448-3480 to set up an appointment for your free lead-line inspection.** If we do not hear from you within 30 days, a water utility employee will attempt to contact you in order to set up the appointment.

Currently, fewer than 5% of our service lines are made of lead. With your help, we will be able to meet our goal of having zero lead water service lines in the city.

As a reminder, **lead is NOT found in Green Bay's source water, Lake Michigan, nor is lead in Green Bay Water Utility's treated drinking water.** Your water meets all federal guidelines for safety, and the City of Green Bay will ensure it remains that way.

As part of the Green Bay Water Utility's lead abatement education program, we will continue to contact you twice a year with information about the lead water lines in your neighborhood and the safe management of your drinking water.

Please see the enclosed Frequently Asked Questions for more information on the requested inspection and the Brown County Health Department brochure for steps you can take to further reduce your risk of lead exposure.

Sincerely,

A handwritten signature in cursive script that reads "Nancy Quirk".

Nancy Quirk  
General Manager  
Green Bay Water Utility